

KCC Hybrid Events

Cancellation Policy

Due to the hybrid format of KEC21, all tickets are non-refundable. Please note that we cannot be responsible for any difficulties accessing the event due to your connection or other device issues.

We appreciate your understanding regarding the necessity of these policies. As a small, non-profit organisation with limited cash flow, we make plans and incur expenses based on the number of people we expect to attend our events. When these numbers change due to cancellations, our plans, budgets and ministry ability are all impacted.

Terms & Conditions

All viewers of this livestream event must be in possession of a paid ticket to the event. All host ticketholders of this event agree to ensure that each member of their group watching the livestream event is also in possession of a paid ticket to the event.

All viewers of this livestream event agree that they will not record, reproduce or redistribute this event or any portion of it for internal or external use.

All viewers will ensure that they have the appropriate device(s) and internet connection to successfully stream the event. KCC will not be responsible for difficulties accessing the streamed event due to device or internet connection issues.

KCC21 onsite programs will be captured in photograph, video and audio by authorised KCC personnel. This livestream event, including any associated interaction, chat or engagement within the stream feed, will be recorded in full by KCC. Katoomba Christian Convention Ltd reserves the right to use this material in part, or in full, for promotional, editorial and contextual purposes. Visual recordings may be included as part of recordings of KCC talks available for sale to members of the public and available on the KCC App. These audio and visual source recordings will be kept by KCC and accessed by KCC staff and other authorised KCC personnel.

You agree to accept these terms and conditions when you register for this event.

FAQs

What kind of costs are associated with a Hybrid Event?

Behind the scenes on a hybrid event is a significant project in itself! Regardless of whether it is in-person or online, all our events need to factor in components such as production costs for program elements (such as videos), AV set up, recording venue hire, rehearsals, props, running websites, marketing, honoraria for our guest speakers and bands, merchant fees for ticketing, staff, travel, meals and thank yous for volunteers and committees, and the like.

All of these things go into the final, fantastic event you see on the day – and it is our constant prayer that God will use everything from the preaching and worship, to the testimonies and fellowship, to speak and impact you. We encourage you to consider the time set aside with your fellow brothers or sisters as an investment in your walk with God, your relationships, and in filling your own personal tank – so you can keep running, serving and loving the best you can!

What happens after my registration?

Once you have bought your ticket to the event, you should receive a confirmation email with a receipt for your payment. Please check your spam or junk folders should you not receive this or contact us at info@kcc.org.au. We will then email you details on how to access the livestream event and other important updates for the day.

What does your registration fee mean for KCC?

Financially, COVID-19 has been a very significant blow. By honouring our request for registration, you help enable KCC to keep valuable Christian ministry happening and help us keep it intact for 2021 and beyond.

Purchasing an individual ticket also enables KCC to cover the costs of providing the live stream itself.

If you'd like more information and an update on KCC, we'd love you to [read our Annual Review](#).



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CONVENTION

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What is your refund policy?

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